

I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN
2024 (SECOND) Regular Session

Resolution No. 497-37 (COR)

Introduced by:

Therese M. Terlaje 

Relative to recognizing and congratulating Emelinda Sual on the nomination of the Guam Hotel and Restaurant Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend her contribution to our island’s hospitality industry and Guam’s visitors.

1 **BE IT RESOLVED BY THE COMMITTEE ON RULES OF *I***
2 ***MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN*:**

3 **WHEREAS**, it is the sense of *I Liheslaturan Guåhan* to recognize the
4 achievements of the dedicated professionals in our hospitality and tourism industry who
5 have committed themselves to serving our community with excellence, upholding the
6 highest standards, and contributing significantly to the well-being and satisfaction of
7 our people and visitors alike; and

8 **WHEREAS**, Guam’s hospitality and tourism industry is a cornerstone of the
9 island’s economy, welcoming visitors from around the world to experience the unique
10 beauty, culture, and warmth of the *CHamoru* people; and

11 **WHEREAS**, housekeepers in Guam’s hotels, resorts, and other tourist
12 accommodations play a crucial role in ensuring that visitors experience the highest
13 standards of cleanliness, comfort, and safety during their stay, thereby enhancing the
14 overall reputation of Guam as a premier travel destination; and

1 **WHEREAS**, the duties of housekeepers extend far beyond routine cleaning,
2 encompassing meticulous attention to detail, the maintenance of guest rooms and
3 common areas, the management of laundry services, and the provision of a welcoming
4 environment that reflects the spirit of hospitality for which Guam is known; and

5 **WHEREAS**, housekeepers often serve as the frontline ambassadors of Guam's
6 hospitality industry, providing guests with a first impression of the island's commitment
7 to excellence, and frequently going above and beyond to accommodate the diverse
8 needs and preferences of visitors; and

9 **WHEREAS**, the dedication and hard work of Guam's housekeepers contribute
10 significantly to the success and sustainability of the island's tourism sector, directly
11 impacting visitor satisfaction, repeat visitation, and positive word-of-mouth promotion
12 that drives economic growth; and

13 **WHEREAS**, housekeepers in Guam's hospitality industry not only support the
14 visitor experience but also play an integral role in maintaining public health and safety
15 by adhering to rigorous sanitation protocols, especially in the wake of global health
16 challenges, thereby protecting both visitors and the local community; and

17 **WHEREAS**, the contributions of housekeepers extend beyond the confines of
18 their workplaces, as their efforts help to preserve the cleanliness and appeal of Guam's
19 natural environment, ensuring that the island remains a pristine and attractive
20 destination for generations to come; and

21 **WHEREAS**, Emelinda Sual has exemplified exceptional responsibility and pride
22 in her work at the Pacific Islands Club Guam, ensuring that all public areas are
23 meticulously cleaned before the end of her shift, consistently maintaining the high
24 standards expected of the resort; and

25 **WHEREAS**, Emelinda's leadership skills are evident when she steps up to cover
26 her supervisor's duties during times of absence or leave, ensuring that all areas are

1 adequately covered and operations continue smoothly, showcasing her reliability and
2 dedication to the team's success; and

3 **WHEREAS**, her warm personality creates a positive and respectful work
4 environment, earning her the admiration and respect of her coworkers, while her
5 dependability in reporting for her shift and effective communication regarding
6 discrepancies and supply needs further demonstrate her commitment to excellence; and

7 **WHEREAS**, despite the challenges that come with her role, Emelinda finds joy
8 in various aspects of her job, which radiates through the exceptional service she
9 provides to the guests, contributing to their positive experiences at the Pacific Islands
10 Club Guam; now, therefore, be it

11 **RESOLVED**, that the Committee on Rules of *I Mina'trentai Siette Na*
12 *Liheslaturan Guåhan* does hereby, on behalf of the people of Guam, recognize and
13 congratulate Emelinda Sual on the nomination of the Guam Hotel and Restaurant
14 Association "2024 Most Valuable Housekeeper of the Year" Award; and to commend
15 her contribution to our island's hospitality industry and Guam's visitors; and be it
16 further

17 **RESOLVED**, that the Speaker and the Chairperson of the Committee on Rules
18 certify, and the Legislative Secretary attest to, the adoption hereof, and that copies of
19 the same be thereafter transmitted to Emelinda Sual; and to the Honorable Lourdes A.
20 Leon Guerrero, *I Maga'hågan Guåhan*.

**DULY AND REGULARLY ADOPTED BY THE COMMITTEE ON RULES OF
I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN ON THE DAY
OF SEPTEMBER 2024.**